

SAMPLE

Customer Name John Smith
 Account Number 12345-001
 Report an Outage - (800) 292-6585



Shelby Energy Cooperative
 A Touchstone Energy® Cooperative

Manage your account with SmartHub!

- Make Payments
- Track Electric Usage
- Report Outages Sign Up today at www.shelbyenergy.com/smarthub

Total Amount Due

\$216.87

Due Date:
03/30/2021

Contact Numbers
 (502) 633-4420
 (800) 292-6585 - Toll Free

Office hours
 7:00 a.m. - 4:00 p.m. EST
 Monday - Friday

Website: www.shelbyenergy.com
Pay By Phone: (833) 284-5049



Do you want all the features of SmartHub optimized for use on your mobile device? Download the SmartHub app!

Total Monthly Use	Average Temperature	AVERAGE DAILY COST	Average Daily Use
719 kWh	42 Range 7 - 71 Temp	\$4.84	45 kWh

Account Summary <small>Current charge detail found on the back of this page</small>	
Total Amount Due From Previous Statement	\$132.05
No Payments Received	\$0.00
Balance Prior To This Billing	\$132.05
Current Charges	\$84.82
Total Amount Due By 03/30/2021	\$216.87
Total Amount Due By 03/30/2021	\$225.35

IMPORTANT MEMBER INFORMATION

IF YOU HAVE A PAST DUE BILL, PLEASE CONTACT US TO DISCUSS YOUR OPTIONS. CALL 502-633-4420 DURING NORMAL BUSINESS HOURS 7AM - 4PM. WE ARE HERE TO HELP!



SHELBY ENERGY COOPERATIVE, INC.
 A Touchstone Energy® Cooperative

P. O. Box 309
 Shelbyville, KY 40066-0309

Account Number	12345001
Total Past Due	\$132.05
Total Due After 03/30/2021	\$225.35
Wintercare Amount Enclosed	

PAY YOUR BILL 24/7
ONLINE: Check or credit/debit card at www.shelbyenergy.com or download the mobile app.
Phone: (502) 633-4420 or Toll Free: (800) 292-6585



John Smith
 123 Shelby Energy Dr
 Shelbyville, KY 40065

SHELBY ENERGY COOPERATIVE
 PO BOX 309
 SHELBYVILLE KY 40066-0309



Shelby Energy Cooperative

A Touchstone Energy® Cooperative

Customer Service M-F | 7:00 AM - 4:00 PM EST

(502) 633-4420 Toll Free: (800) 292-6585

www.shelbyenergy.com

Meter #	Billing Period		Days	Readings		Meter Multiplier	kWh Use	kW Use
	From	To		Previous	Present			
12345	03/09/21	03/25/21	16	4656	5375	1	719	0.0

Account Information

Account Number: 12345001

Member Name: John Smith

Billing Date: 03/26/2021

Phone Number: 800-292-6585

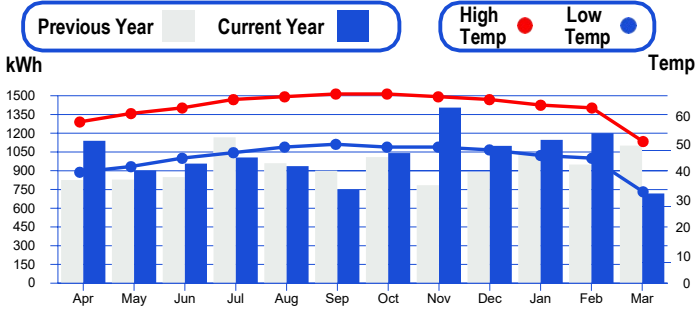
Service Address: 123 Shelby Energy Drive

Rate: Shelbyville, KY

Current Activity

Balance Forward		\$132.05
Kwh Charge	719 kWh @ \$.08684	\$62.44
Service Charge		\$15.00
Miscellaneous Charge		\$4.91
County Tax	Tax 3.0%	\$2.47
Total Current Charges		\$84.82

Usage History



TOTAL AMOUNT DUE **\$216.87**
DUE DATE 03/30/2021



My Account

Pay online or enroll in SmartHub at www.shelbyenergy.com/smarthub



Auto Pay

Set it up once and automatically make your payments



Phone

(502) 633-4420
Toll Free: (800) 292-6585



Payment Centers

Credit/Debit cards or e-checks only.

- No cash or checks accepted.**
- Henry County Supply New Castle, KY
 - Riverside Smoker Friendly Milton, KY
 - Poppy's General Store Bedford, KY

Thank you for being a member!

Now offering cash bill-pay service at participating retail stores. The barcode below can be scanned at the register, allowing you to make your monthly payment. There is a \$1.50 convenience fee to use this service. To find a location near you, visit pay.vanilladirect.com/pages/retailers



BARCODE TO SCAN ABOVE

By accepting or using this barcode to make a payment, you agree to the full terms and conditions, available at vanilladirect.com/pay/terms. After successful payment using this barcode, you may retrieve your full detailed e-receipt at vanilladirect.com/pay/ereceipt.

The majority of participating locations will accept cash payments up to a maximum amount of \$500.00.