A Touchstone Energy® Cooperative **



March 2021

Let's connect

When we say that we live in a "connected" world, most of us think about technology, like our smartphones and other devices and gadgets. But when you're a member of an electric co-op, there's so much more to being part of our connected co-op community.

As a member of Shelby Energy Cooperative, you help to power good in our local community through initiatives like WinterCare, donations to

the Ronald McDonald House and providing scholarships for local students.

We depend on you because you power our success, and when Shelby Energy does well, the community thrives because we're all connected.

We greatly value our connection to you, the members we serve. And we'd like to help you maximize the value you can get from Shelby Energy through a variety of programs, products and services that we offer our members. For example, we can help you save money through our free online energy audits and our Co-op Connections program that provides discounts on shopping, dining and more. When you download our new SmartHub app, available next month, you can monitor and manage your home energy use, pay your bill online and access a menu of additional options for potential savings and more.

When you follow us on social media, you can stay up to date on power restoration efforts, community



news and safety tips. You'll see photos of our line crews in action and our employees helping with service projects—who doesn't enjoy seeing good things happening in our community!

When you sign up for text or email alerts, you can receive important information about your electric account, including your daily usage and due date reminders.

By connecting with us, you can get real-time updates from your co-op. That's why we want to make sure we have your most current contact information on hand. If we can't connect with you on these platforms or in person, you could miss out on potential savings or important information.

Shelby Energy relies on data for nearly every aspect of our operations, and up-to-date contact information from our members helps ensure that we can provide the highest level of service that you expect and deserve.

Updated contact information can even speed up the power restoration

process during an outage. That's because when you call to report an outage, our automated system recognizes your phone number and matches it with your account location. Accurate information helps our outage-management system predict the location and the possible cause of an outage, making it easier for our crews to correct the problem.

We hope you will connect with us whenever and wherever you canwhether that means attending our annual meeting, providing feedback on a recent visit or call with our employees, or simply downloading our app.

Shelby Energy Cooperative exists to serve our members, and when we're better connected to you and our local community, we're better prepared to answer the call.

To update your contact information or to learn more about co-op products and services that can help you save, visit www.shelbyenergy.com/ memberinfo or call (800) 292-6585.

We look forward to connecting with you!





BOARD OF DIRECTORS

Ashley Chilton • Chairman Pat Hargadon • Vice Chairman Roger Taylor Jr. • Secretary-Treasurer R. Wayne Stratton • Diana Arnold Jeff Joyce

Jack Bragg Jr. • President & CEO Alan Zaring • Attorney

Shelbyville Office Hours

Monday - Friday: 7 a.m. - 4 p.m. Mailing Address: 620 Old Finchville Road Shelbyville, KY 40065-1714 (502) 633-4420

Remote Payment Centers

Henry County Supply 1497 Campbellsburg Rd, New Castle, KY 40050 502-845-5620

Riverside Smoker Friendly 18 Coopers Bottom, Milton, KY 40045 502-268-3120

Poppy's General Store 24 Equity Drive, Bedford, KY 40006 (502) 663-6028

For information or to report an outage

1-800-292-6585

Visit our website at: www.shelbyenergy.com Email: shelbyenergy@shelbyenergy.com

Online Bill Pay:

Access your Shelby Energy account through our website at www.shelbyenergy.com. Click on "Online Bill Pay" to view your electric bill and make payments by debit card, e-check, Visa or MasterCard.

All new members signing up for service with Shelby Energy will receive a short survey via email. Members who complete this survey are automatically eligible to win a one-time \$20 bill credit. If you did not receive this message, you can complete the survey at www.shelbyenergy.com/welcome. Each month, one name is drawn and one Shelby Energy member receives a bill credit on their next statement.

The winner of the December 2020 new member survey is Jonathan Van Duppen of Milton.





COMING SOON APRIL 2021

You have the power to

- Pay your bill
- Manage your account
- Report an outage
- Get account updates and reminders









Learn more: shelbyenergy.com/smarthub



Your Safety Matters

Use ladders safely this spring

Falls are one of the leading causes of injuries nationwide, which is why it is so important to use ladders safely. Misuse of a ladder can put you at risk of permanent injury or death.

Picking the right ladder for the job is the most important step. Choose a ladder that can sustain four times the maximum load and inspect your ladder before each use for defects.

To stay safe make sure you:

- Place your ladder on solid, level ground.
- Contact the local utility before working near overhead lines.
- When using an extension ladder, extend the top 3 feet above the landing. Find a friend to hold the base or tie it off.
- Keep the base free of work materials.
- Always face a ladder when climbing or descending and maintain

three-point contact (two hands and a foot, or two feet and a hand).

- Never stand on the top rung.
- Set the ladder at the correct angle (one quarter of the vertical length from the wall).
- Stay at least 10 feet from overhead lines.

Remember to never overreach. You might tip sideways or cause the base to kick out. If your belt buckle is outside the side rails, you may be in danger.

Be extra cautious if you need to raise materials or equipment to where you are working. Instead of carrying items up in your hands, use a tool belt or a rope to get what you need up to your work site.

Shelby Energy wants you to be safe. Remember to always look up and locate power lines to avoid contact.





Shelby Energy Scholarships

Each year, Shelby Energy awards six \$1,000 scholarships to high school seniors, whose parents or guardians are members of Shelby Energy. Students who are interested in pursuing a career as a line technician, and whose parents or guardians are served by Shelby Energy Cooperative, may also apply for one of two \$1,000 line technician scholarships.

Apply at www.shelbyenergy.com/youthprograms

Application Deadline is: April 2, 2021

Pictured is Bryce Wilson, a graduate of Henry County High School, and 2019 recipient of the Shelby Energy \$1,000 scholarship.

Shelby Energy Cooperative, Inc. Summary of bylaws relating to annual meeting election process

Nominations. It will be the duty of the Board to appoint, not less than eighty (80) days nor more than one hundred and forty (140) days before the date of the meeting of the members at which directors are to be elected, a nominating committee consisting of not less than two (2) nor more than six (6) members, who shall be selected so that at least one member from each district from which a director is to be elected will serve on the nominating committee. No officer or director shall be on such committee. The committee shall prepare and post at the principal office of the Cooperative at least seventy (70)

days before the meeting a list of nominations for directors.

Any nomination by members shall be submitted to the headquarters office of the Cooperative or to the Secretary at least sixty (60) days prior to the annual meeting by filing with the Secretary a petition calling for the nomination signed by at least one hundred (100) members who reside in the same district as the person who is being nominated. Each page of the petition shall contain a verbatim statement of such nomination(s). The petition shall be signed by each member in the same name he or she is billed by the Cooperative and

shall state the signatory's address as the same appears on such billings.

The Secretary shall mail with the notice of the meeting a statement of the number of directors to be elected from each district and showing separately the nominations made by the nominating committee and the nominations made by petition, if any. No nominations may be made from the floor. Notwithstanding the provisions contained in this section, failure to comply with any such provisions shall not affect in any manner whatsoever the validity of any action taken by the Board after the election of directors.

